



TEXAS - HOUSTON/
DALLAS-FORT WORTH/
WEST TEXAS

Epilepsy Foundation Texas Community Health Worker – Dallas

8390 Lyndon B Johnson, Suite 930

Dallas, Texas 75243

Send Resume: Latasha Jackson, Program Grant Coordinator, ljackson@eftx.org

General Job Statement:

Community Health Workers will primarily be working with people living with epilepsy in a clinical setting. CHW's will work closely with research teams, medical teams, grant coordinators, and resource agencies to improve patient care and outcomes.

Compensation: Salary 40,000 Annually; grant-funded, Full-time

Requirements:

- Texas Department of State Health Services (DSHS) Certified Community Healthcare Worker/Promotor(a)
- Any combination of 3 years' health/social services experience or education
- Bilingual (English/Spanish)

Key Responsibilities:

- Convey the purposes and services of a program to the epilepsy population and the impact that program or service would have
- Help patients develop health management plans and goals
- Follow-up with health management/care plans with both patients and providers
- Coach patients in effective management of their chronic health conditions and self-care
- Assist patient in understanding care plans and instructions
- Document activities, service plans, and results effectively while strictly adhering to the policies and procedures in place
- Work collaboratively and effectively within a team
- Establish positive, supportive relationships with participants and provide feedback
- Help clients in utilizing resources, including scheduling appointments, and assisting with the completion of applications for programs for which they may be eligible
- Motivate patients to be active, engaged participants in their health
- Effectively work with people (staff, clients, doctors, agencies, etc.) from diverse backgrounds in reducing cultural and socio-economic barriers between clients and institutions
- Build and maintain positive working relationships with the clients, providers, nurse case managers, agency representatives, supervisors, and office staff
- Continuously expand knowledge and understanding of community resources, services and programs provided; human relations and the procedures used in dealing with the public as part

of a service or program; volunteer resources and the practices associated with using volunteers, operations, functions, policies, and procedures related to the department or program area, systems and resources available to handle new, unusual or different situations

- Identify and apply appropriate role definition and skilled boundaries
- Other duties as assigned